CHC Oral Health Leadership Training Institute

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Session Objectives

By attending this session, attendees will gain knowledge about the following:

- Collaborative process utilized by IPHCA for developing the leadership training for oral health professionals serving at safety net clinics; specifically at Illinois and Midwest CHCs
- Key elements of the Training curriculum
- Training evaluation
- Funding sources and related resources to support implementation of such training
Our Journey – Collaborative Process

- CHC Clinicians Leadership Training Institute – January and September 2011
- DQF Grant award – October 1, 2012
- Recruited an intern – November 2012
  - Literature Search
  - Dental directors survey
  - Key informant interviews
  - Training outline
  - Checked with partners and few other PCAs
- Consulted a CMO who was involved in the development of CCLTI
Our Journey - Collaborative Process

- Assembled dental directors task force – January 2012
- Presented findings of our research, survey and other consultations
- Explained training development process, got their buy-in
- Monthly meetings via teleconference, facilitated by IPHCA staff
Our Journey - Collaborative Process

- By April 2012 – preliminary course outline and objectives developed – consensus building approach
- By May 2012, draft marketing flyer prepared
- By June, all speakers and presenters confirmed, registration process began
- By July, other resources secured from UIC-SPH
- August 23-24, 2012 – training delivered
Two-day event
Set context of oral health within CHC
Listen to peers
Meet in groups – learn from peers and network
Basic management concepts from CHC CEO
Networking dinner/focus group

**See handout**
Training Agenda - Day Two

- Focus on nuts and bolts
- Operations, Scheduling, Quality
- Address fiscal bottom line
- Common HR topics for DD
Evaluation Results

- Number of attendees
- Overall evaluation
- Speaker evaluations
- Facility evolutions (is this supposed to be evaluations?)
- Comments
Key Resources

- Foundation grant – deliverable
- Timely recruitment of a very capable intern
- Previous experience with the CCLTI
- Energy and enthusiasm of the dental directors task force
- Resources provided by UIC-SPH
- PCA resources – training center and staff
- CE credits
Next Steps

- Debriefing with the task force and IPHCA staff
- Report to the foundation
- Presentation at NNOHA
- Plan for the next session
- Review NNOHA training and see what can be adopted
- Include a mentoring component; technical assistance