The following are NNOHA resources that may be beneficial for a new Dental Director / Dental Program Manager or new oral health program:

1. **Operations Manual for Health Center Oral Health Programs:**
   
   NNOHA’s “Operations Manual” is a premier resource for running effective and efficient Federally Qualified Health Center Oral Health Programs.

2. **NNOHA Webinar Series:**
   
   NNOHA produces webinars that provide ongoing training and continuing education opportunities for Health Center and other safety-net oral health programs. Providers can use the above link to register for upcoming webinars. Continuing Education (CE) credits are available for most of the presentations. Past presentations are archived in the “Resources” section of the website, under appropriate categories.

3. **Dental Forms Library:**
   
   The NNOHA Dental Forms Library is a collection of forms in use by Health Center and other safety-net oral health programs across the country. Health Centers and other safety-net clinics may modify the templates to reflect their individualized needs.

4. **NNOHA Job Bank:**
   [http://www.nnoha.org/resources/jobbank/](http://www.nnoha.org/resources/jobbank/)
   
   NNOHA coordinates a job bank to help connect Health Center and other safety-net dental openings with candidates looking for a career in service to underserved patients. The service is free of charge, and postings are viewable to anyone without prior registration.

5. **National Primary Oral Health Conference:**
   [http://www.nnoha.org/events/npohc/](http://www.nnoha.org/events/npohc/)
   
   The National Primary Oral Health Conference is largest gathering of Health Center and other safety-net oral health professionals. Conference sessions cover important clinical, policy, and program management topics with the objective of strengthening both individual oral health programs and the safety net as a whole. Archived presentations are available on the website for two years after the conference.

6. **Promising Practices:**
   
   The Promising Practices collected by NNOHA have been submitted by NNOHA members nationwide. A promising practice can be a service, program, function or process that a Health Center or other safety-net oral health program leads, administers, partners, facilitates and/or supports through collaboration with partners and stakeholders.

7. **NNOHA Website – “Resources” Section:**
   [http://www.nnoha.org/resources/overview/](http://www.nnoha.org/resources/overview/)
NNOHA strives to provide useful resources and information to assist oral health providers in leading efficient and effective Health Center and other safety-net oral health programs. Within each category are both resources produced by NNOHA and those offered by other organizations.

a. **Dental Program Management** – Explore resources on Start Up and Expansion, HIT, and Financial Management, such as *HIT White Papers*.

b. **Clinical Excellence** – Explore resources on Quality Improvement, Integrated Care, Prevention, and Risk Management, such as *Oral Health and the Patient-Centered Health Home Action Guide* and *Oral Health Disparities Collaborative Implementation Manual*.

c. **Access to Care** – Explore resources on Workforce Retention and Recruitment, Creating Access Points, and Partnerships, such as *Salary and Retention Survey of Health Center Oral Health Providers* and *Employer Compensation Analysis Tool*.

8. **NNOHA Listserv**

   NNOHA’s Listserv promotes networking and learning among Health Center and safety-net dental directors, dentists, dental hygienists and other staff members working to improve access to quality oral health care.

9. **Contact NNOHA Staff:**
   [http://www.nnoha.org/about-nnoha/staff/](http://www.nnoha.org/about-nnoha/staff/)

   For other TA needs, please contact NNOHA staff. We can direct you to appropriate resources, respond to your requests by email, or set up a conference call for further discussion.

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