Creating Medical Dental Integration: Helpful Hints and Promising Practices

Strengthening the Oral Health Safety Net

Post-webinar discussion/learning community call
July 7, 2014
What Does Integration Look Like?
Levels of Integration

- **Administrative Integration**
  - Providers & staff communicate both formally and informally across disciplines
  - HC administrative structure and decision making incorporates all disciplines
  - Participation in HC committees
  - Mutual Respect

- **Clinical Infrastructure**
  - Sharing and access to patient information across disciplines
    - Appointments
    - Medication
    - EHR
  - Bilateral referrals
  - Standardized follow-up, tracking

- **Clinical Integration**
  - Medical staff provides ECC risk assessment and fluoride varnish
  - Dental staff provides HIV, diabetes or depression screenings

- **Quality Improvement**
  - Use of measures to monitor and drive change related to level of integration
#1: Where is your Health Center

- What characteristics of medical-dental integration are present in your Health Center?
Early Adopter Characteristics
Facilitators

- Leadership Vision & Support
- Integrated HC Executive Team
- Co-location
- Organizational Culture of Quality Improvement
- Staff Buy-in: Understanding the “Why”
- Patient Enabling Services
- Champions
#2: Where is your Health Center

- What characteristics of early adopter Health Centers are present in your organization?
- Discuss how you might develop one missing/low level characteristic at your Health Center?
Challenges
Barriers to Integration

- Capacity
- Health Information Technology
- Training
- Systems
- Competing needs/issues
- Reimbursement
#3: Where is your Health Center

- What challenges to medical-dental integration are present in your Health Center?
- What are you currently working on to address these challenges?
- Share any past successes?
The National Primary Oral Health Conference is largest gathering of safety-net oral health professionals. Conference sessions cover important clinical, policy, and program management topics with the objective of strengthening both individual oral health programs and the safety-net as a whole. Conference attendees include:

- Safety-net dental directors and dental program managers,
- Dentists,
- Dental hygienists,
- Safety net clinic administration and leadership,
- State level oral health leaders,
- Government and private sector partners, and
- Oral health advocates.

‘Building the Oral Health Foundation for Primary Care’
Disney’s Coronado Springs Resort
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Contact Us!

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