Key Learning: PDSA Example

- What data did you collect?
  - Sealant completion, scheduling data, chart audits for treatment plan prioritization and no show information.

- What did the data from your test show?
  - Providers are prioritizing sealants correctly but treatment plans from months ago do not have sealants in position 1. It took a while for scheduling staff to adjust to the change.
  - How did your experience compare with your prediction? Harder to implement than expected

- What was the objective of the test?
  - To make sealants scheduling a priority

- What was the change?
  - To prioritize sealants as first visit for all treatment plans and within 0-90 days from the date of treatment planning

- What was your prediction?
  - Our sealant problem was going to be cured.

- What did you decide to do next based on your data?
  - Spread protocol for treatment plan prioritizing and scheduling guidelines to all sites and all providers.
  - Need to figure out how to effectively follow up on sealant no shows. Consider running weekly unscheduled sealant reports and contact patients to re-schedule.

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