Introduction of Self-Management Goals

*Scripts below provide SMG introduction by the Front Desk OR by Dental Staff once patient it in the chair. The recommendation is to have only one role do the introduction, not both. Choose the role that fits best into your current workflow.

Exam Visit

- **Front Desk:** At your visit today we will be: *cleaning your teeth, getting x-rays and doing a complete exam*. The team will also be talking with you about things you want to do to take care of your teeth. If you already have something in mind, please be sure to let them know. If you don’t have any ideas, you can work with your team to get some ideas you may want to try. Any questions about anything?

- **Dental Staff Once in Chair:** Thanks for coming in today. We will be doing: *teeth cleaning, sealants, x-rays, complete exam* for you today. We are going to be asking you some questions about what your current routine is with taking care of your teeth and also see if there are any goals you would like to set around taking great care of your teeth. Do you have any questions for me before we get started?

Follow Up Visit

- **Front Desk:** Thanks for coming back in to see us. Today we will be doing: 2 *fillings, a cleaning, replacing your crown*. The team would also like to follow up with you to see how you are doing with: *insert goal if able to see easily OR the goal you set last time*. Are you ok if they follow up with you on this?

- **Dental Staff Once in Chair:** Great to see you! Today we are going to be doing: 2 *fillings, a cleaning, replacing your crown*, but before we get to that, I wanted to see how you were doing with *insert goal*?